



Quality, Environmental & Safety Policy

Zeugma – Tecnologia de Sistemas Industriais S.A. intends to maintain in a sustained way the spirit of leadership and creativity, looking for solutions that allows the accomplishment of our fundamental objectives through the development of its Integrated Management System, committing itself to:

- Improving the competitiveness of our customers, “Value for Money” is the basis of the value of our products, not for their cost but for the value they can add to our customers.
- Maintain a partnership relationship with our customers, identifying their needs and designing solutions to their needs;
- Maintain a partnership relationship with our suppliers, actively contributing to their development and growth;
- Comply and enforce applicable laws and regulations applicable to the organization's activity, including any requirements it considers relevant in terms of Quality, Environment and Safety;
- Raise awareness among its employees in order to increase their skills in a safe and responsible manner, ensuring safety and health at work, improvement their personal and professional satisfaction based on policies that promote growth and learning;
- Implement and optimize continuous improvement management tools throughout the organization to continually improve their productivity, environmental and safety performance;
- Potentiate the sustainable growth of existing business areas through innovative products and solutions;
- Ensure safe and healthy working conditions for our employees, as well as train, raise awareness, and information on Quality, Environment and Safety;
- Evaluate and minimize the associated risks of the equipment we produce, preventing injuries and other health afflictions;
- Ensure environmental protection by seeking to reduce the impact of its activity on the environment, including pollution prevention, energy efficiency and waste disposal;
- Ensure the effective application of a management system that allows the establishment of improvement objectives. This commitment will result in improved internal processes and enable us to identify opportunities and minimize inherent business risks, increasing the satisfaction of our customers, stakeholders and the wider community.

Mafra, July 9, 2021

Executive Board